

PRESS RELEASE

GLS expands international delivery service

- Twelve countries in Central and Eastern Europe connected
- Cross-border e-commerce simplified
- Choice of parcel receipt options with *FlexDeliveryService*

Amsterdam, 22 May 2017. Parcel service provider GLS has expanded its international *FlexDeliveryService* to a total of twelve countries. As a result, online shoppers throughout these countries will be informed of scheduled parcel deliveries, allowing them to decide when and where they want to take delivery of their items – regardless of the country in which they were ordered.

Austria, the Benelux countries, Germany, Poland and the GLS region Europe East – which includes the Czech Republic, Croatia, Hungary, Slovakia, Slovenia and Romania – are now linked in all directions. “Demand for international services is increasing with the growth in cross-border e-commerce,” explains Rico Back, CEO of the GLS Group. “By expanding our service, we are providing senders with new growth opportunities and giving consumers access to new products.”

Integration continues

The linking of twelve countries to form a single interconnected region is another milestone on the road towards a Europe-wide *FlexDeliveryService*. The integration of Denmark and France is already under way, with GLS also offering flexible delivery in these countries for parcels sent from Belgium, Germany, Luxembourg, Austria and Poland. At national level, *FlexDeliveryService* is available in all 14 countries.

Meeting people’s needs

The international *FlexDeliveryService* makes it easier for online shoppers to take delivery of goods purchased abroad. Anyone who shops beyond national borders in one of the linked countries can choose from a wide range of delivery options in their home country. Popular choices include parcel delivery on a desired day or at

a GLS ParcelShop. Depending on the services available in each region, GLS also delivers in the evening, deposits the shipment at an agreed secure location or, in Europe East, leaves it for collection at a GLS parcel locker terminal.

The GLS Group

GLS, General Logistics Systems B.V. (headquartered in Amsterdam), realises reliable, high-quality parcel services for over 240,000 customers, complemented by logistics and express services. “Quality leader in European parcel logistics” is GLS’ guiding principle, sustainability being one of the core values. Through wholly owned and partner companies, the Group provides a network coverage of 41 European and seven U.S. states and is globally connected via contractual agreements. 62 central transshipment points and more than 1,000 depots are at GLS’ disposal. With its ground based network GLS is one of the leading parcel service providers in Europe. About 17,000 employees handle 508 million parcels per year. Every day around 26,000 vehicles are on route for GLS. In the financial year 2016/17 GLS achieved revenues of 2.5 billion euros.

More information: gls-group.eu